



Cardinal Court

Our aims

- To provide services that enables older people to live independently in their own flat, and retain their daily living skills for as long as possible.
- To provide a warm, safe and friendly environment.
- To promote the involvement of tenants and their carers in all decision making processes regarding living arrangements, improving practice, tenants' rights etc.

Your views matter

We hope you will be happy with the service offered by us. If you have any comments or queries please contact a member of staff.

If you are unhappy about an aspect of the service that staff cannot help with, telephone Adult Social Care complaints team on 0113 222 4405 or textphone them on 0113 222 4410.

Compliments and complaints forms are also available at Cardinal Court.

Cardinal Court

Cardinal Walk, Beeston, Leeds LS11 8HP
Tel: 0113 270 0436



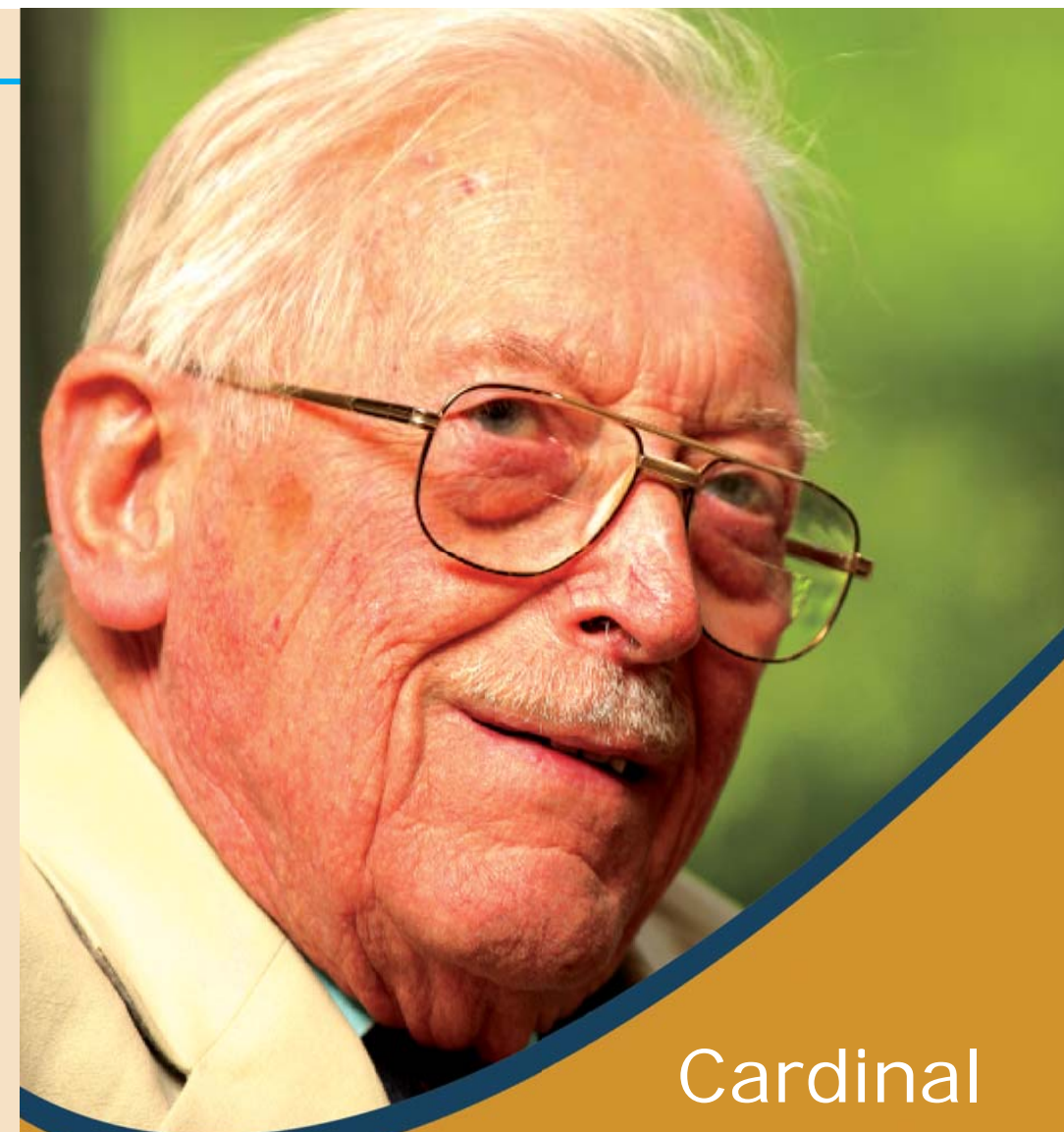
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If you do not speak English and need help in understanding this leaflet, please telephone 0113 222 4401. State the name of your language, we will put you on hold while we contact an interpreter.

For general information about Adult Social Care telephone customer services on 0113 222 4401 or textphone 0113 222 4410.

www.leeds.gov.uk

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Cardinal Court

Sheltered housing
providing 24 hour
care for older people



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“ We provide 24 hour support with personal care, shopping, cleaning, medication and meal preparation. ”



Introduction

At Cardinal Court we provide a higher level of support than sheltered housing schemes and offer accommodation and support for people over 60 years who are unable to continue living in their own homes, even with help available.

We have 16 single bedroom flats, and several two bedroom flats that are suitable for couples or an older person and their carer.

Each flat has its own bedroom, living room, kitchen and bathroom. They have wheelchair access and features such as movable kitchen surfaces and level access showers. There is also a secure door entry system. Staff are trained to NVQ level and are fully CRB checked and there is an emergency call alarm.

We work in partnership with housing and Adult Social Care, health agencies and voluntary groups.



Support

We provide 24 hour support, including support with personal care, cleaning, medication and meal preparation. There are assistance points in each flat and throughout communal areas.

Tenants are involved in planning the care they receive and, via the Tenants Committee, are encouraged to be involved in the day-to-day running of the scheme and in its general development.

Shared facilities

These include social rooms, a hairdressing salon, laundry, and assisted bathing facilities fitted with call points.

Health care

There are several doctors' practices, health centres, opticians and dental practices in the local area. Some pharmacies provide a delivery service. Tenants manage their own medication, with help from staff if needed.

You may wish to register for NHS chiropody, or use the private chiropodist who visits. Staff can offer advice on these matters.

Activities

We offer a wide range of activities including reminiscence sessions, entertainment, crafts, gentle exercise and social events. These are organised by the tenants committee.

We are situated close to the White Rose shopping centre and within walking distance of a newsagent, post office and bus stop. A mobile library also calls regularly offering large print and talking books.

How to get a place

You will need to be assessed by a social worker, to see whether living at Cardinal Court would be suitable for your needs. Please contact the scheme manager to find out how to apply for a place.

Charges

Rent includes heating charges. Electricity, water and council tax are charged separately. There is a charge for the services provided by the on-site social care staff.

